

Income Guidelines

Home Energy Assistance Program (HEAP)/Reduced Rate Programs (RRP)

HEAP helps low-income households pay their energy bill and provides one payment per program year. Local Community Service Providers are responsible for processing applications for HEAP participation. Use the Service Provider directory on the Department of Community Services and Development (CSD) website to determine which service agency to contact.

RRP is a program in which utilities partner with the Department of Community Services (CSD) for eligibility determination for discounts of 15 to 30% (depending on utility company). Many other California utility companies also offer reduced rate programs—contact your utility company directly to determine eligibility.

For the CSD-partnered Reduced Rate Programs please telephone:

City of Santa Clara, RAP	(866) 645-6626
City of Healdsburg, CARE	(866) 645-6626
Sierra Pacific Power Company	(866) 675-6627
Modesto Irrigation District (MID)	(866) 645-6625
Sacramento County Water Agency	(800) 789-9993
Sacramento Regional County Sanitation District	(866) 347-7743

You may qualify for assistance if your household's total gross monthly income does not exceed the income guidelines listed below.

ASSISTANCE PROGRAM INCOME GUIDELINES (Rev. 1 /08)										
HEAP (valid through 12/31/08)			Reduced Rate Programs (valid through 5/31/09)							
			RAP City of Santa Clara		SLRAP WLRAP (7/1/08)		MID		SPPCo. City of Healdsburg	
Size of Household	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual	Monthly	Annual
1	\$1,838.50	\$22,062.04	\$4,950.00	\$59,400	\$2,542	\$30,500	\$1,768	\$21,220	\$2,542	\$30,500
2	\$2,404.20	\$28,850.36	\$5,658.33	\$67,900	\$2,542	\$30,500	\$1,768	\$21,220	\$2,542	\$30,500
3	\$2,969.89	\$35,638.68	\$6,366.67	\$76,400	\$2,983	\$35,800	\$2,217	\$26,614	\$2,983	\$35,800
4	\$3,535.58	\$42,427.00	\$7,075.00	\$84,900	\$3,600	\$43,200	\$2,667	\$32,008	\$3,600	\$43,200
5	\$4,101.28	\$49,215.32	\$7,637.50	\$91,650	\$4,217	\$50,600	\$3,116	\$37,402	\$4,217	\$50,600
6	\$4,666.97	\$56,003.64	\$8,204.17	\$98,450	\$4,833	\$58,000	\$3,566	\$42,796	\$4,833	\$58,000
NOTE: Annual income amounts for family sizes greater than six persons were determined based on the following calculation: Add 3% to 132% for each additional family member; multiply the new percentage by the yearly dollar amount \$42,427.00 (four person family). Example: Household size of 7: 132% + 3% = 135% x \$42,427.00= \$57,276.45 (rounded) / 12 = \$4,773.04 per month.										
RRP Additional Family Member Amounts:			\$566.67	\$6,800	\$617	\$7,400	\$450	\$5,394	\$617	\$7,400